



Complete Retail Headset System



E-commerce focuses on price and ease of access, but there are two things that it can't yet achieve: a great customized in-store experience and instant access to products.

However, plenty of day-to-day issues hold shops back from reaching their full potential, like long waiting times, lack of staff on the floor, hard-to-address inquiries and shrink.

The solution
is x-hoppers

+35%
sales

by improving
store efficiency
and customer
service

150
hours

per month saved by
streamlining workflow
management



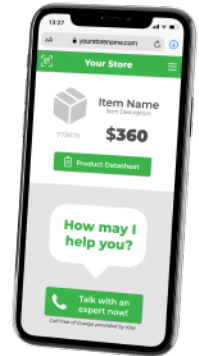
**Connect Retail Assistants and
Increase Customer Conversion**

www.x-hoppers.com

Communication is vital in retail. The x-hoppers system does that and more.

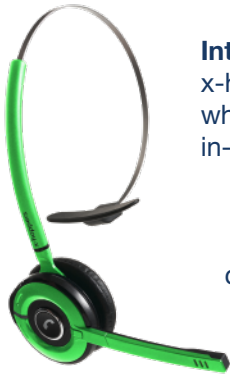
Instant buyer alerts via touch-free QR code

Touch-free call points with instant alerts to your retail assistants each time a customer scans a QR code linked to in-store goods.



Predictive retail analytics on customer engagement

Track customer engagement with your products and take data-driven decisions based on how many times every QR code was scanned.



Internal collaboration & external communication

x-hoppers connects all the retail assistants to a broadcast, where they can tackle problems as they arise, but also receive in-store call point alerts and even external calls from customers.

Seamless handover & extensive signal coverage

x-hoppers relies on a DECT network providing seamless coverage for stores up to 1,000m2 and above. Your employees can move throughout the area without worrying about call interruptions.

What else x-hoppers can do for retail

Online customers from your website can be put in touch with your retail assistants. In addition, you have full call reporting and contact center analytics.



**Connect Retail Assistants
and Increase Customer
Conversion**

www.x-hoppers.com

