Wildix

PACKING LIST

1 x W-AIR Basic handset

1 x charger with A/C adapter

2 x battery, AAA

Optional case is available on demand, code: WAIR-Basic-8PC.

SAFETY INFORMATION

https://www.wildix.com/safety-information/

PUT INTO OPERATION

1. Open the battery compartment by pulling the battery cover
2. Remove the battery cover, insert the batteries and close the battery compartment
3. Place the phone into the charger and fully charge the battery; for the best performance, charge the handset for at least 10 hours the first time (charging status is indicated on the display).

TURN ON / TURN OFF

Press and hold the **On-hook** key for at least 2 seconds to turn on.

Press and hold the **On-hook** key for at least 3 seconds to turn off.

REGISTER TO THE BASE

1. Press the **Menu** key
2. Select **Connectivity**
3. Select **Register**, enter the PIN (by default, 0000)
4. Press **OK.**

LOGIN

1. Dial 99 and press the green **Off-hook** key
2. Enter your extension number
3. Enter the first five characters of your password
4. Press 1 when prompted.

To enter your password from the phone's keypad: press once an alphanumeric key corresponding to a letter which you need to enter; press the star button (*) to enter any special character.

Example: Password: 4Ag7$Zl@
Enter: 4247*

4 GHI	2 ABC	4 GHI	7 PQRS	★ a/A
4	A	g	7	$

PHONE OVERVIEW

LED indicator
Missed call / New Voicemail / Low battery
LED behavior can be configured in Settings

Headset jack (3.5 mm)

2 Soft keys
Select options indicated in the lower part of the screen

Menu / Confirmation / Selection key

Off-hook / answer key
Press during a call to activate the speaker mode.

Voicemail key (long press)

Navigation keys
During Press Up / Down Navigation keys during a call to adjust the volume
Press Left Navigation key during a call to mute/unmute the microphone

On-hook / hangup key / back key

Key lock (long press)

Silent mode key (long press)
When enabled, no sounds are played on the handset

LOCAL CONTACTS

Add a contact to local phonebook

1. Press **Menu** key and select **Contacts**
2. Press **More** Soft key -> **Add contact**
3. Fill in the fields, when ready, press **Save** Soft key

Assign a speed dial number to a local contact

1. In Contacts, select a contact that you wish to assign a speed dial number to
2. Select **More** -> **Speed dial**
3. Select a speed dial number (from 2 to 9) that you wish to assign to the selected contact
4. Press **Add** Soft key.

PLACE A CALL

Manually: Enter the number from idle and press the green **Off-hook** key.

Dial a speed dial number: Make a long press (>2 seconds) from idle on the speed dial key (from 2 to 9) assigned to the contact.

Call from call history:

1. Press **Menu** key and select **Call list**
2. Select a call from the list
3. Press the green **Off-hook** key

Call from shared company phonebooks

1. Press **Menu** key and select **Central directory**
2. Press **Search** Soft key
3. Enter the number or the name and press **Selection** key
4. Select a contact that you wish to call (in case a contact has several phone numbers, a green arrow in displayed near the contact; use **Navigation** keys to select the phone number)
5. Press the green **Off-hook** key

Shared company phonebooks must be set up by user via Collaboration or by the PBX administrator.

VOLUME CONTROL, SPEAKER, MUTE

Mute the microphone: Press **Left Navigation** key to mute / unmute the microphone.

Adjust the volume: Press **Up / Down Navigation** keys to adjust volume.

Turn on the Speaker mode: Press the green **Off-hook** key to turn on the speaker mode during a call. Press the green **Off-hook** key twice to answer a ringing call in a speaker mode.

HOLD / SECOND CALL

Press **Hold** Soft key during a call to put a call on hold.

Second call: Enter the number to call or press **Selection** key to access *Contacts* or *Central directory*, then press the green **Off-hook** key.

Swap: when you have one active call and one call on hold, press the **Right Navigation** key to swap between them.

Note: this device supports up to two active calls/ lines.

CALL TRANSFER

Blind transfer (the desired party/ extension is not notified of the impending transfer)

1. Press **Transfer** Soft key during a call (the call is put on hold)
2. Enter the number or press **Selection** key to search in *Contacts* or *Central directory*
3. Press **Transfer** Soft key.

Attended transfer (the desired party/ extension is notified)

1. Press **Transfer** Soft key during a call (the call is put on hold)
2. Enter the number or press **Selection** key to search in *Contacts* or *Central directory*
3. Press the green **Off-hook** key
4. Press **Transfer** Soft key to transfer the call.

CONFERENCE CALL

1. Press **Hold** Soft key during a call (the call is put on hold)
2. Enter the number or press **Selection** key to search in *Contacts* or *Central directory*
3. Press the green **Off-hook** key
4. When the third party answers, press **Conf,** Soft key.

ACCESS VOICEMAIL

Press **Voicemail** key (Key 1) and hold it for at least 2 seconds to access Voicemail and follow the audio prompts.

PHONE AND AUDIO SETTINGS

Press **Menu** key and select **Settings** for Language settings, LED signal, Power save, Auto-answer settings.

Press **Menu** key and select **Audio settings** for Ring volume, Ring melody, Key sound, Coverage warning, Charger warning and other audio settings settings.

full guide online

www.wildix.com