

CLASSOUND SERVICE RESTRICTIONS SLOVAKIA

Disclaimer

This document provides guidance on potential legal and regulatory restrictions for each country in which WILDIX EE OÜ provides its services. It also contains the contact details of the National Regulatory Authority (NRA). WILDIX EE OÜ does not guarantee that the information contained herein is complete, accurate or up to date. The information below may be adjusted and it is therefore highly recommended to consult this page on a regular basis. The information is not intended as a substitute for legal or regulatory advice. Any customer is solely responsible for the operation of his own business, for complying with any applicable legal and regulatory provisions, and for applying and obtaining the required license(s). WILDIX EE OÜ recommends that its customers seek advice on any legal and regulatory obligations and restrictions before using WILDIX EE OÜ's services. As a general rule, WILDIX EE OÜ's services cannot be used to trigger call-back services and collect calls.

Type	Category	Description
Legal or regulatory requirement	Address or identification requirements	For geographical numbers, the location of the end user (place of residence/business) must be within the relevant geographic zone. If requested by Classound, Customer shall send the location of the end user (place of residence/business) within 24 hours of receiving the request, otherwise the number may be disconnected.
Service limitation	Reachability limitations	Toll-Free numbers are not reachable from other countries than Slovakia.
Service limitation	Compatibility issues	SMS is not supported.
Service limitation	Number portability	Number portability for all number types is available via the larger operators but not available with all operators. Please enquire with the current number operator whether porting away is possible via them.

Service limitation	OUT	Emergency calling cannot be enabled on non-geographical.
Service limitation	OUT	National outbound calling currently does not support calling to Premium rate numbers.

Disclaimer: This file is confidential and intended for customer use only.