

CLASSOUND SERVICE RESTRICTIONS SWITZERLAND

Disclaimer

This document provides guidance on potential legal and regulatory restrictions for each country in which WILDIX EE OÜ provides its services. It also contains the contact details of the National Regulatory Authority (NRA). WILDIX EE OÜ does not guarantee that the information contained herein is complete, accurate or up to date. The information below may be adjusted and it is therefore highly recommended to consult this page on a regular basis. The information is not intended as a substitute for legal or regulatory advice. Any customer is solely responsible for the operation of his own business, for complying with any applicable legal and regulatory provisions, and for applying and obtaining the required license(s). WILDIX EE OÜ recommends that its customers seek advice on any legal and regulatory obligations and restrictions before using WILDIX EE OÜ's services. As a general rule, WILDIX EE OÜ's services cannot be used to trigger call-back services and collect calls.

Type	Category	Description
Legal or regulatory requirement	Address or identification requirements	For geographical numbers, the location of the end user (place of residence/business) must be within the relevant geographic zone. If requested by CLASSOUND, Customer shall send the location of the end user (place of residence/business) within 24 hours of receiving the request, otherwise the number may be disconnected.
Legal or regulatory requirement	OUT	Customer shall inform the end-user at the time of subscription about the consequences of a nomadic usage of voice over IP in case of emergency calls.
Legal or regulatory requirement	OUT	Customer shall require the end-user to specifically sign a document where he/she recognizes the risk of a nomadic usage of voice over IP in case of emergency calls.
Legal or regulatory requirement	OUT	Customer should clearly inform the end-user at the time of subscription that he/she should use as much as possible a more appropriate communication mean for emergency calls.
Service limitation	Compatibility issues	Compatibility issues have been reported for international fax transmissions.
Service limitation	Compatibility issues	SMS is not supported.

Service limitation	Number portability	Number portability is available only for geographical numbers.
Service limitation	OUT	OUT Emergency cannot be enabled on non-geographical or DID Mobile numbers
Service limitation	OUT	OUT National not supported on DID Mobile numbers
Service limitation	Reachability limitations	CLASSOUND numbers are not reachable from payphones.
Service limitation	OUT	OUT National currently does not support outbound calling to Premium rate numbers
Service limitation	OUT	OUT National does not support Call selection & Carrier Pre-Selection

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