

CLASSOUND SERVICE RESTRICTIONS SPAIN

Disclaimer

This document provides guidance on potential legal and regulatory restrictions for each country in which WILDIX EE OÜ provides its services. It also contains the contact details of the National Regulatory Authority (NRA). WILDIX EE OÜ does not guarantee that the information contained herein is complete, accurate or up to date. The information below may be adjusted and it is therefore highly recommended to consult this page on a regular basis. The information is not intended as a substitute for legal or regulatory advice. Any customer is solely responsible for the operation of his own business, for complying with any applicable legal and regulatory provisions, and for applying and obtaining the required license(s). WILDIX EE OÜ recommends that its customers seek advice on any legal and regulatory obligations and restrictions before using WILDIX EE OÜ's services. As a general rule, WILDIX EE OÜ's services cannot be used to trigger call-back services and collect calls.

Purchase	Other restrictions	CLASSOUND numbers with area codes 901 are shared cost numbers, for which CLASSOUND charges per minute fees to their customers. DID numbers with areacode 902 are officially classified as shared cost numbers, however they are presented as national numbers in our systems as we do not charge per minute fees for calls to these numbers.
Legal or regulatory requirement	Address or identification requirements	For geographical numbers, the location of the end user (place of residence/business) must be within the relevant geographic zone. If requested by CLASSOUND, Customer shall send the location of the end user (place of residence/business) within 24 hours of receiving the request, otherwise the number may be disconnected.
Service limitation	Reachability limitations	Reachability issues have been reported when dialing 518 national numbers from outside Spain.
Service limitation	Reachability limitations	901 numbers are not reachable from other countries than Spain.
Service limitation	Reachability limitations	Reachability issues have been reported when dialing 902 national numbers from outside Spain

Service limitation	Compatibility issues	Compatibility issues have been reported for international fax transmissions.
Service limitation	OUT	OUT National currently does not support outbound calling to Premium rate numbers
Service limitation	OUT	OUT Emergency Access number to reach the Local Police (092) in the city of Sant Just Desvern (Barcelona Region) is Not supported
Service limitation	OUT	OUT International is not supported on DID National numbers

Disclaimer: This file is confidential and intended for customer use only.