

## CLASSOUND SERVICE RESTRICTIONS MEXICO

### Disclaimer

This document provides guidance on potential legal and regulatory restrictions for each country in which WILDIX EE OÜ provides its services. It also contains the contact details of the National Regulatory Authority (NRA). WILDIX EE OÜ does not guarantee that the information contained herein is complete, accurate or up to date. The information below may be adjusted and it is therefore highly recommended to consult this page on a regular basis. The information is not intended as a substitute for legal or regulatory advice. Any customer is solely responsible for the operation of his own business, for complying with any applicable legal and regulatory provisions, and for applying and obtaining the required license(s). WILDIX EE OÜ recommends that its customers seek advice on any legal and regulatory obligations and restrictions before using WILDIX EE OÜ's services. As a general rule, WILDIX EE OÜ's services cannot be used to trigger call-back services and collect calls.

Type	Category	Description
Legal or regulatory requirement	Other restrictions	DIDs and 800s from Mexico can not be assigned to companies based in Mexico or that have operations in Mexico.
Legal or regulatory requirement	Calling Cards applications	DIDs cannot be used for calling card applications.
Service limitation	Reachability limitations	Reachability issues for both voice and fax have been reported when dialing from outside Mexico.
Service limitation	Compatibility issues	Compatibility issues have been reported for international fax transmissions.
Service limitation	Compatibility issues	SMS is not supported.
Service limitation	Reachability limitations	800 numbers are not reachable from other countries than Mexico.

**Disclaimer:** This file is confidential and intended for customer use only.