

CLASSOUND SERVICE RESTRICTIONS BELGIUM

Disclaimer

This document provides guidance on potential legal and regulatory restrictions for each country in which WILDIX EE OÜ provides its services. It also contains the contact details of the National Regulatory Authority (NRA). WILDIX EE OÜ does not guarantee that the information contained herein is complete, accurate or up to date. The information below may be adjusted and it is therefore highly recommended to consult this page on a regular basis. The information is not intended as a substitute for legal or regulatory advice. Any customer is solely responsible for the operation of his own business, for complying with any applicable legal and regulatory provisions, and for applying and obtaining the required license(s). WILDIX EE OÜ recommends that its customers seek advice on any legal and regulatory obligations and restrictions before using WILDIX EE OÜ's services. As a general rule, WILDIX EE OÜ's services cannot be used to trigger call-back services and collect calls.

Type	Category	Description
Legal or regulatory requirement	Sub allocation	One stage sub-allocation of numbers allowed provided customer is a licensed operator or service provider.
Legal or regulatory requirement	Address or identification requirements	For geographical numbers, the location of the end user (place of residence/business) must be within the relevant geographic zone. If requested by CLASSOUND, Customer shall send the location of the end user (place of residence/business) within 24 hours of receiving the request, otherwise the number may be disconnected.
Legal or regulatory requirement	Mobile numbers	DID Mobile numbers cannot be used for calling card or conference applications.
Legal or regulatory requirement	Other restrictions	Customer has the obligation to be able to identify users of Belgian DID's through trustworthy information.
Service limitation	Reachability limitations	Reachability issues have been reported when dialing the 78 numbers from several carriers outside Belgium.
Service limitation	Compatibility issues	Compatibility issues have been reported for international fax transmissions.
Service limitation	Compatibility issues	SMS is supported only on DID Mobile numbers.

Service limitation	OUT	OUT Emergency cannot be enabled on non-geographical or DID Mobile numbers
Service limitation	Reachability limitations	International reachability cannot be guaranteed for SMS and inbound voice on DID Mobile numbers. Please contact our NOC team through the ticketing system to report such issues as we are working on extending international reachability.
Service limitation	Mobile numbers	Outbound SMS are limited to 2000 messages per day per mobile DID number
Service limitation	OUT	OUT National not supported on DID Mobile numbers
Service limitation	OUT	OUT National currently does not support outbound calling to Premium rate numbers
Service limitation	OUT	OUT National does not support outbound calls from Belgium DID National numbers (078)

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