

PACKING LIST

Note: The Headset support starts from the following Headset integration versions: 2.7.0 (Windows) and 2.5.0 (macOS).

- 1 x MonoLED/ DuoLED headset
- 1 x table stand
- 1 x portable case
- 1 x spare ear pads
- 1 x USB Type-A adapter

SAFETY INFORMATION

<https://www.wildix.com/safety-information/>

COMPATIBILITY

- WorkForce (full status LEDs support starts from firmware v. 65.145.2.7)
- WelcomeConsole (full status LEDs support starts from firmware v. 68.145.2.28)
- Vision, SuperVision (full status LEDs support starts from v. 3.07.51)
- Apple Mac, Windows PC

CONNECTION

- Connect Headset to the USB port on your phone using the USB type-A adapter
- Connect Headset to the USB port on your PC or laptop using the USB Type-C plug
- Set "Wildix Mono/DuoLED" as audio device in Collaboration -> Settings -> Web phone



LED INDICATORS

| Status | LED indication | Color |
|------------------------|--|--------------------|
| Available | Steady on | Green |
| Away | | Orange |
| DND | | Violet |
| Incoming call | Fast short blinks | Red |
| Outgoing call/ In call | Long blinks | Red |
| Hold | Two fast blinks, repeated | Status color + red |
| Missed call | Long blinks followed by fast short blink | |

USB Connector LED indications:

- Connection LED indicator: steady green when connected
- On/ Off-hook LED indication:
 - Incoming call - fast red blinking
 - Outgoing call/ In call - steady red
- Mute LED indication: steady red when muted

ANSWER A CALL

Press **Off-hook** button to answer a call.

ADJUST VOLUME DURING A CALL

Press **Volume+ / Volume- Control** during a call to adjust the volume.

MUTE THE MICROPHONE DURING A CALL

Press **Mute** button during a call to mute/ unmute the microphone.

ADJUST RINGER VOLUME

Press **Volume+ / Volume- Control** from idle to adjust the ringer volume.

HOLD/ RESUME A CALL

Press and hold the **On/ Off-hook** button for several seconds to hold/ resume a call.

END A CALL

Press **On-hook** button to end a call.

full guide online



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