

PACKING LIST

Note: The Headset support starts from the following Headset integration versions (released in WMS 4.03): 2.7.0 (Windows) and 2.5.0 (macOS).

- 1 x MonoLED/ DuoLED headset
- 1 x table stand
- 1 x portable case
- 1 x spare ear pads
- 1 x USB Type-A adapter

SAFETY INFORMATION

<https://www.wildix.com/safety-information/>

COMPATIBILITY

- WorkForce, WelcomeConsole (full status LEDs support coming later)
- Vision, SuperVision (full status LEDs support coming later)
- Apple Mac, Windows PC

CONNECTION

- Connect Headset to the USB port on your phone using the USB type-A adapter
- Connect Headset to the USB port on your PC or laptop using the USB Type-C plug
- Set "Wildix Mono/DuoLED" as audio device in Collaboration -> Settings -> Web phone

HEADSET OVERVIEW



LED INDICATORS

Status	LED indication	Color
Available	Steady on	Green
Away		Orange
DND		Violet
Incoming call	Fast short blinks	Red
Outgoing call/ In call	Long blinks	Red
Hold	Two fast blinks, repeated	Status color + red
Missed call	Long blinks followed by fast short blink	

USB Connector LED indications:

- Connection LED indicator: steady green when connected
- On/ Off-hook LED indication:
 - Incoming call - fast red blinking
 - Outgoing call/ In call - steady red
- Mute LED indication: steady red when muted

ANSWER A CALL

Press **Off-hook** button to answer a call.

ADJUST VOLUME DURING A CALL

Press **Volume+ / Volume- Control** during a call to adjust the volume.

MUTE THE MICROPHONE DURING A CALL

Press **Mute** button during a call to mute/ unmute the microphone.

ADJUST RINGER VOLUME

Press **Volume+ / Volume- Control** from idle to adjust the ringer volume.

SILENT MODE

Press **Mute** button from idle to enable / disable the silent mode.

END A CALL

Press **On-hook** button to end a call.

full guide online



www.wildix.com