W Wildix

PACKING LIST

1 x DuoLED-BT Headset

1 x Base Station

1 x USB Type-C to Type-C cable

1 x USB Type-A to Type-C adapter

1 x portable case

Note: It is required to install WIService on Windows and Headset Integration component on macOS (Collaboration -> Settings -> Extensions) to use DuoLED-BT.

Min. required versions of the components:

- *WIService v 3.3.1 (Windows)*
- *Headset Integration v. 2.9.7 (macOS)*

SAFETY INFORMATION

https://www.wildix.com/safety-information/

COMPATIBILITY

The Headset supports dual (multipoint) wireless connection, which means it can be connected to two devices simultaneously:

1. Via Base Station. Such connection provides full support of LED user and call statuses and compatible with:

- Apple Mac, Windows PC
- WorkForce *
- WelcomeConsole *

* Temporary limitations:

- *Full LED user statutes support on WorkForce, WelcomeConsole will be available later*
- *The Headset cannot be connected to Vision/ SuperVision via Base Station, the support will be available later*

2. Via Bluetooth module embedded in the Headset itself. Such connection doesn't provide LED statutes support and compatible with:

- Android, iOS apps
- Vision/ SuperVision
- W-AIR LifeSaver
- W-AIR Med
- W-AIR Office

POWER ON/ POWER OFF

Press **Multi-function** button for 3 seconds.

HEADSET AND BASE STATION OVERVIEW

CHARGING

1. Connect USB cable to the Base Station
2. Plug the cable into a device USB port (use Type-A adapter if needed)
3. Place DuoLED-BT into the Base Station
4. When charging, Headset status LED turns red
5. When charged, Headset status LED turns blue

Battery charging time

- Less than 60 minutes to charge 20%
- Less than 90 minutes to charge 50%
- Fully charged in less than 3,5 hours

CONNECT VIA THE BASE STATION

1. Connect USB cable to the Base Station
2. Plug the cable into a device USB port (use Type-A to Type-C adapter if needed)
3. Turn the Headset on
4. The Headset Status LED starts blinking and the voice prompt announces "Your Headset is connected"
5. For Collaboration, set "Wildix DuoLED-BT" as audio device in Collaboration -> *Settings* -> *Web phone*

Note: The Headset and the Base Station are paired by default. If you accidentally unpair them, proceed with the following steps to pair them back:

- *Press and hold **Pairing** button on the Base Station for 3 seconds, the Pairing LED indicator starts blinking with fast blue and red blinks*
- *Make sure the Headset is powered off. Press and hold the **Multi-function** button for 3 seconds until you hear "Power on". Keep pressing for 3 seconds more until you hear "Pairing"*
- *The Headset Status LED starts blinking and the voice prompt announces "Your Headset is connected"*

CONNECT VIA BLUETOOTH EMBEDDED IN THE HEADSET

1. Unplug the Base Station and turn the Headset off
2. Activate Bluetooth on a device you want to connect the Headset to
3. Press and hold the **Multi-function** button for 3 seconds until you hear "Power on". Keep pressing for 3 seconds more until you hear "Pairing"
4. Search for DuoLED-BT in Bluetooth devices list on your device and select it for pairing
5. The Headset Status LED starts blinking and the voice prompt announces "Your Headset is connected"

Adjustable headband

Mute button

Volume Down button

Volume Up button

Status LED

Ear pad

Multi-function button
- power on/off
- pairing
- answer/ end calls

Type-C USB port (bottom side)

Charger contacts (bottom side)

Flexible mic boom

Headset status LED

Noice cancelling mic

Charge contacts

Pairing LED indicator

Pairing button

Type-C port for powering and connecting (bottom side)
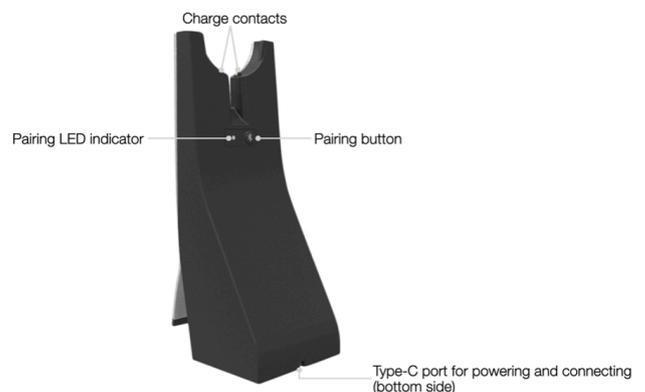
LED INDICATORS

Status LED

User/ call status	LED indication	Color
Available		Green
Away		Yellow
DND/ in conference	Steady on	Violet
Outgoing call/ In call		Red
Hold	Fast short blinks	Status color + red
Missed call	Long blinks followed by fast short blink	Status color + red
Incoming call	Fast short blinks	Red

Headset status LED

| Headset status	LED indication	Color
Power on	One blink	Blue
Power off		Red
Pairing mode	Fast short blinks	Blue
Pairing successfully	Long blinks	Blue
Answer a call		
Charging	Steady on	Red
Fully charged		Blue

Base Station pairing LED

- Successful connection - long blue blinks
- Pairing - fast blue and red blinks

CHECK THE BATTERY LEVEL

On Windows you can check the battery level using WIService tray:

- Go to Quick Launch Toolbar -> right-click on **Wildix Integration Service** icon and check the level of battery (Low, Medium, High):
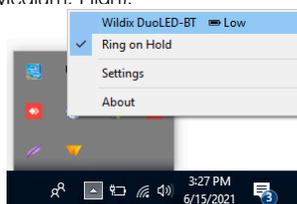
On macOS you can check the battery level using Headset integration:

- Go to Menu Bar -> click on **Headset Integration** icon and check the level of battery (Low, Medium, High):
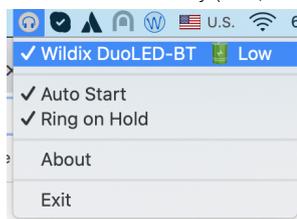
ANSWER A CALL

Press **Multi-function** button to answer a call.

ADJUST VOLUME DURING A CALL/ RINGER VOLUME

Press **Volume Up** to increase the volume.
Press **Volume Down** to decrease the volume.

MUTE A MIC

Press **Mute** button during a call to put a call on hold / resume.

PUT ON PAUSE/ RESUME A CALL

Press **Multi-function** button for 2 seconds during a call to put a call on hold / resume.

END A CALL

Press **Multi-function** button to finish a call.

Full guide online

www.wildix.com