

**PACKING LIST**

- 1 x MonoLED-BT/ DuoLED-BT Headset
- 1 x Base Station
- 1 x USB Type-C to Type-C cable
- 1 x USB Type-A to Type-C adapter
- 1 x portable case

Notes:

- It is required to install WIService (Collaboration -> Settings -> Extensions) to use MonoLED-BT/ DuoLED-BT.
- MonoLED-BT headset is available only as HWaaS.

**SAFETY INFORMATION**

<https://www.wildix.com/safety-information/>

**COMPATIBILITY**

The Headset supports dual (multipoint) wireless connection, which means it can be connected to two devices simultaneously:

1. Via Base Station. Such connection provides full support of LED user and call statuses and compatible with:

- Apple Mac, Windows PC
- WorkForce
- WelcomeConsole

Temporary limitation:

- The Headset cannot be connected to Vision/ SuperVision via Base Station, the support will be available later

2. Via Bluetooth module embedded in the Headset itself. Such connection doesn't provide LED statuses support and compatible with:

- Android, iOS apps
- Vision/ SuperVision
- W-AIR LifeSaver
- W-AIR Med
- W-AIR Office

**POWER ON/ POWER OFF**

Press **Multi-function** button for 3 seconds.

**HEADSET AND BASE STATION OVERVIEW**



**CHARGING**

1. Connect USB cable to the Base Station
2. Plug the cable into a device USB port (use Type-A adapter if needed)
3. Place MonoLED-BT/ DuoLED-BT into the Base Station
4. When charging, Headset status LED turns red
5. When charged, Headset status LED turns blue

Battery charging time

- Less than 60 minutes to charge 20%
- Less than 90 minutes to charge 50%
- Fully charged in less than 3,5 hours

**CONNECT VIA THE BASE STATION**

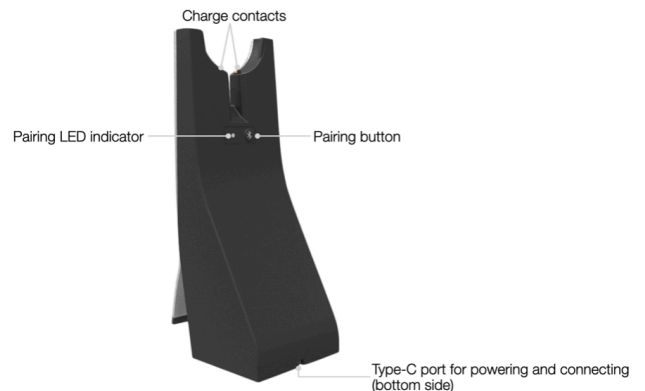
1. Connect USB cable to the Base Station
2. Plug the cable into a device USB port (use Type-A to Type-C adapter if needed)
3. Turn the Headset on
4. The Headset Status LED starts blinking and the voice prompt announces "Your Headset is connected"
5. For Collaboration, set "Wildix MonoLED-BT"/ "Wildix DuoLED-BT" as audio device in Collaboration -> Settings -> Web phone

Note: The Headset and the Base Station are paired by default. If you accidentally unpair them, proceed with the following steps to pair them back:

- Press and hold **Pairing** button on the Base Station for 3 seconds, the Pairing LED indicator starts blinking with fast blue and red blinks
- Make sure the Headset is powered off. Press and hold the **Multi-function** button for 3 seconds until you hear "Power on". Keep pressing for 3 seconds more until you hear "Pairing"
- The Headset Status LED starts blinking and the voice prompt announces "Your Headset is connected"

**CONNECT VIA BLUETOOTH EMBEDDED IN THE HEADSET**

1. Unplug the Base Station and turn the Headset off
2. Activate Bluetooth on a device you want to connect the Headset to
3. Press and hold the **Multi-function** button for 3 seconds until you hear "Power on". Keep pressing for 3 seconds more until you hear "Pairing"
4. Search for MonoLED-BT/ DuoLED-BT in Bluetooth devices list on your device and select it for pairing
5. The Headset Status LED starts blinking and the voice prompt announces "Your Headset is connected"



**LED INDICATORS**

**Status LED**

User/ call status	LED indication	Color
Available	Steady on	Green
Away		Yellow
DND/ in conference		Violet
Outgoing call/ In call		Red
Hold	Fast short blinks	Status color + red
Missed call	Long blinks followed by fast short blink	Status color + red
Incoming call	Fast short blinks	Red

**Headset status LED**

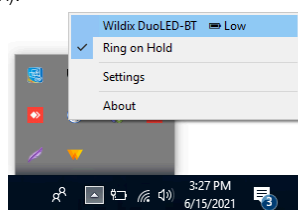
Headset status	LED indication	Color
Power on	One blink	Blue
Power off		Red
Pairing mode	Fast short blinks	Blue
Pairing successfully	Long blinks	Blue
Answer a call		Blue
Charging	Steady on	Red
Fully charged		Blue

**Base Station pairing LED**

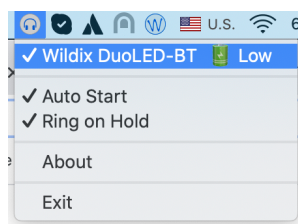
- Successful connection - long blue blinks
- Pairing - fast blue and red blinks

**CHECK THE BATTERY LEVEL**

- On Windows, go to Quick Launch Toolbar -> right-click on **Wildix Integration Service** icon and check the level of battery (Low, Medium, High):



- On macOS, go to Menu Bar -> click on **WIService** icon and check the level of battery (Low, Medium, High):



**ANSWER A CALL**

Press **Multi-function** button to answer a call.

**ADJUST VOLUME DURING A CALL/ RINGER VOLUME**

Press **Volume Up** to increase the volume.

Press **Volume Down** to decrease the volume.

**MUTE A MIC**

Press **Mute** button during a call to put a call on hold / resume.

**PUT ON PAUSE/ RESUME A CALL**

Press **Multi-function** button for 2 seconds during a call to put a call on hold / resume.

**END A CALL**

Press **Multi-function** button to finish a call.

Full guide online



[www.wildix.com](http://www.wildix.com)